



Policies & Information

LODGING POLICIES

Rates: Base price is for two people, except for the Caron House (price is based on full occupancy). For each additional person add \$10 per night. Children 7 and under are free; however, they do count toward the maximum occupancy. 2-night minimum stay required for advance reservations. 3-night minimum stay required for holidays and a 5-night minimum for hunting season (October).

Summer Rates are in effect from April 1st to October 9th

Winter Rates are in effect from October 10th to April 1st

Holiday Rates are in effect for New Years, Presidents' Day, July 4th, Labor Day, and Christmas

Please refer to our online booking engine for current rates (click on "BOOK NOW").

Pet Policy: Dogs are \$15 per dog, per night with a maximum of two dogs per cabin. Dogs must be under your direct control and supervision when outdoors. Dogs are not to be left alone in a cabin unless in a crate and only if they will not disturb other guests. Please pick up after you dog. Please complete our Dog Waiver form (available on our website) prior to your arrival. Undeclared dogs (not included in your reservation) will be charged at \$30 per dog, per night.

Check-in: 4:00 PM Please call ahead if you will be arriving before 4:00 PM; we will attempt to accommodate an early check-in at 3:00 PM, if possible. A check-in prior to 3:00 PM, if available, will be charged a \$25 early check-in fee.

Late Arrivals: If you arrive late, your cabin will be open and a map showing the location of your cabin will be posted on the front door of the General Store.

Check-out: 11:00 AM Late check-out at 3 PM, if available, for a \$25 fee. Checkout after 3 PM will incur and additional night charge.

DEPOSIT & CANCELLATION POLICIES

As we are a small family-owned business, late cancellations and no-shows impact us; therefore, we ask for your understanding in respecting our deposit and cancellation policies:

Reservation Deposit & Payment Policy: A deposit of 50% of the reservation total is required at the time of booking to hold a cabin. **The balance remaining will be due 7 days prior to arrival.** Hunting, group, and holiday reservations must be paid in full 60 days prior to arrival. For your convenience, we will automatically charge the card on file for the remaining balance unless you contact us in advance to make other arrangements.

Damage Deposit Policy: A \$100.00 refundable damage deposit will be added to each reservation. This deposit will be used to cover costs due to damages to bedding or furnishings, the cleaning of excess dog hair on bedding or furniture, the cleaning of unwashed dishware, or for missing items. The damage deposit will be returned following departure so long as the cabin is left in order and undamaged.

Group Reservations: A "group" is defined as 5 or more cabins or any party of 20 or more people. Please inquire about our group reservation discount. A deposit of 50% of the reservation total is required at the time of booking to hold your cabins. The balance remaining will be due 60 days prior to arrival. If you choose to book cabins individually, you must inform us of your group status and the cabins included in your group – the group cancellation policy will apply.



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We encourage groups to reserve our common areas in advance to ensure we can accommodate all of our guests. Common areas include: Commercial Kitchen, Lodge, Large Tent Pad, BBQ Picnic Area and the Aspen Field - rental fees may apply.

COVID-19 Cancellation/Date Change Policy (for the remainder of 2020): For the safety of our staff and guests, please stay home if you are sick. If travel and/or lodging restrictions are enacted in Routt County which render us unable to accommodate your reservation, we will issue you a complete refund.

If a reservation is cancelled more than 30 days prior to the arrival date (60 days for group, holiday & hunting reservations), the deposit less a \$20 processing fee will be refunded. If you need to cancel your reservation within 30 days of arrival (60 days for hunting, groups, and holiday reservations) your deposit will be refunded to the extent the cabin(s) is/are re-rented. If we are unable to re-rent your cabin(s), we will gladly issue a voucher equal to your deposit redeemable for a future stay.

Guests are responsible for all nights reserved regardless of early departure or late arrival.

Since we are located in the Rocky Mountains, our weather can change frequently; from November to March you must be prepared for winter driving conditions. Refunds will only be issued if County Road 129 is closed.

PROPERTY POLICIES

All cabins, buildings, and the Lodge are NON-SMOKING (all types). A \$200 cleaning fee will be charged for smoking in a cabin or the Lodge.

Quiet Hours: 10 PM to 8 AM daily Please minimize all noise generated from outdoor activities during these hours.

ATV/UTV (dirt bikes, 4-wheelers, side-by-sides, etc.) Policy: In order to preserve Columbine's tranquil setting ATV/UTVs are not to be ridden on Columbine property and shall remain on your trailer. Guests should trailer ATV/UTVs to the parking area about 1/2 mile north of Columbine.

Snowmobile Policy: In order to preserve Columbine's tranquil setting, snowmobiles may only be ridden to the General Store parking area (or other designated staging area). Guests are not allowed to ride snowmobiles directly to their cabin or anywhere else on Columbine property.

Be advised that we do NOT have cellular service or WiFi available on our property. We have a landline telephone that can be used to make local calls on the front porch of the General Store. Cellular service is available about 3 miles south of Columbine on County Road 129.